

*The leadership of Hansecom Italia Unipersonale S.r.l. (Ltd.) believes in its company being increasingly competitive, in terms of efficiency and effectiveness in a global level market, in which the characteristics of the company, given its contained size, can best meet the requirements and expectations of customers. particular attention is given to safety in the workplace. Checks are carried out in full respect of the internal environment and the territory according to the analysis of the context, the risks/opportunities related to them and the processes developed. In this context, its commitment is to provide products that comply with specifications, on time and with the full involvement of all internal and external collaborators. The Quality Management System created by Hansecom S.r.l. reflects these requirements and involves everyone; suppliers, employees and stakeholders in achieving its objective.*

*The management is strongly and constantly committed to:*

- ❖ Digitizing the quality and process management system in order to evaluate efficiency and costs, while maintaining effectiveness;*
- ❖ Maintaining UNI EN ISO 9001 Quality Certification, ISO 14001 Environmental Certification and ISO 45001 Health & Safety Certification;*
- ❖ Continuously updating and improving tools, systems and equipment to support quality control;*
- ❖ Introducing new equipment and systems to support the growth of the company;*
- ❖ Adopting strategies and providing resources to ensure continuous supply flows and customer satisfaction;*
- ❖ Obtaining and maintaining specific product certifications aimed at volume growth and customer portfolio diversification;*
- ❖ Keeping non-quality costs under control through constant monitoring and involvement of internal collaborators and suppliers;*
- ❖ Paying close attention to customer requests and expectations with a view to continuous improvement;*

*Hansecom S.r.l. staff are made to feel involved in achieving the objectives set out in the Improvement Plan (DQ.SGQ-06) and in meeting all of the applicable mandatory requirements. To fulfil this, management is committed to raising awareness, organising and coordinating all departments involved in development, maintenance and continuous improvement of quality.*

*The data resulting from application of our Quality System is periodically analysed by management during reviews of the Company Quality System and also in half-yearly meetings; through specific indicators, in order to verify implementation and effectiveness and to promote continuous improvement.*